



## Trafford HYM Update October 2018

A short update on service progress has been requested by Trafford Health Scrutiny Review Group. This paper provides a briefing on the significant service developments, successes and challenges for Trafford HYM service moving forward.

### Service Capacity

The service continues to see an increase in accepted referrals as identified in the paper delivered in March 2018, despite significant recent investment into the third sector as part of the Local Transformation Plan. Whilst prevention and lower level support for CYP is critical, there is still a high demand for a specialist service. Investment in the specialist service has been minimal and not consistent with investment into other comparable Healthy Young Minds provided by Pennine Care NHS Foundation Trust in 5 other Greater Manchester towns.

Following the demand and capacity exercise referenced in the March 2018 update, the CCG identified new investment into HYM services. This uplift is in response to the service having identified 5.8 WTE clinical capacity deficit. However this investment is still awaiting sign off from the CCG finance leads. Healthy Young Minds services remain responsive to all accepted referrals and the need to respond to emergency and identified high risk cases.

### Waiting Times

Whilst awaiting the uplift of investment to increase staffing there is a resulting pressure on waiting times the outcome of which is an inability to meet access targets. Recently, this has shown a small number cases exceeding the 12 weeks waiting time target to assessment. Once in service, waiting times to intervention remain within target.

### EPR

The service successfully transitioned to full EPR from 26.03.2018. Staff have fully embraced new ways of working and benefits can be seen through improved processes and admin systems, and streamlined governance of case management.

Implementation of the EPR has allowed improved reporting against all Greater Manchester CAMHS outcomes and importantly allows better understanding of the needs of CYP in Trafford.

## Service Staffing Updates

Although the service remains on the Trust risk register due difficulties in recruiting to clinical posts, which is a national issue, the service has recently been successful in some key recruitment and HYM is very pleased to have attracted experienced CAMHS talent to the service.

Recent appointments include:

- Family Therapist
- Highly Specialised Clinical Psychologist
- Team Leader
- YOS link worker/Specialist Practitioner

Plans for reconfiguration of the leadership structure within the team have been completed. The Senior Leadership Team is now as follows:

- Lynne Pender, Service Operational Manager
- Dan Cope, Team Leader
- Dr Stephanie Jamieson, Lead Consultant Clinical Psychologist
- Dr Kishan Sharma, Lead Consultant Psychiatrist

Trafford HYM will continue to be supported by the HYM Directorate and share and contribute to learning across 6 town HYM services.

## Challenges

There remain a number of challenges for the service which the senior leadership team will work with stakeholders to address:

- Level of demand on urgent care pathway, specifically 16- 18 years follow up
- Accommodation, split site and lack of adequate accessible clinical space
- National and regional workforce shortages
- Vacancies and sickness levels (non-work related) in the team